

Claim compensation request

Filled in by the customer

Filling date of claim / Claim number	
Applicant company name	
Company registration number	
Company legal and office address	
Customer's bank details	
Consignee (shipment receiver) name, delivery address	
Shipment number	
Shipment shipping date	
Claim type (mark the appropriate)	<input type="checkbox"/> Fully damaged shipment <input type="checkbox"/> Fully lost shipment <input type="checkbox"/> Late delivery <input type="checkbox"/> Damaged part of shipment <input type="checkbox"/> Lost part of shipment <input type="checkbox"/> Other problem
Total weight of shipment kg	
Weight of damaged / lost content kg	
Damaged / lost item name, type, number of units	
Total value of shipment content, EUR	
Lost /damaged content value, EUR	
Documents certifying the value and substantiation of claim (mark the appropriate)	<input type="checkbox"/> Consignment note / invoice <input type="checkbox"/> Damage report <input type="checkbox"/> Inventory report <input type="checkbox"/> CMR document <input type="checkbox"/> Manifest <input type="checkbox"/> Estimated cost of repair from certified company <input type="checkbox"/> Photos <input type="checkbox"/> Other documents
Notes	
Calculation of compensation amount in EUR (mark the appropriate)	<input type="checkbox"/> Value of lost / damaged items _____ EUR <input type="checkbox"/> Delivery costs _____ EUR
Compensation amount, EUR	
	Amount of compensation in words
Please refund the above amount by making a transfer to the specified bank account	<i>Claimant</i>
	<i>Name, Surname</i>
	<i>Job title</i>
	<i>Signature</i>

Filled in by Itella Logistic SIA

Claim registration date at Itella Logistic SIA	Date	Claim number
Answer with claim decision has been provided	Date	<input type="checkbox"/> send to following customer e-mail address
Results and findings of the claim Investigation		
Discount for shipping costs using the Itella Logistic transport service bill, EUR		
Accepted amount of compensation, EUR		
	Amount of compensation in words	
Payment made (for)		
Itella Logistic SIA / signature		